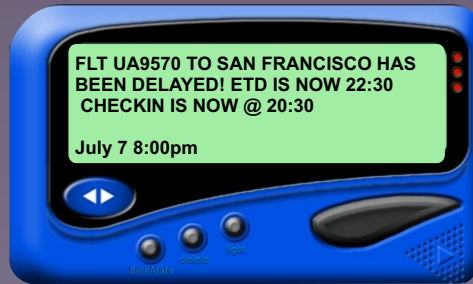


T.I.S.

Travellers Information Service

Informing the travelling public



T.I.S transmits flight information
to passengers via SMS,
Blackberry Email, Voice and Pager.

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The Travellers Information Service, T.I.S., is designed to keep travellers up-to-date with their travel details even before they leave home.

T.I.S. informs passengers of Airport Departure and Arrivals information for all domestic and international flights via a wide range of mediums including SMS, Blackberry Email (for Blackberry and Smartphones), Voice and Pager.

Departure times

T.I.S. automatically sends a message to the passenger informing them that their flight is on schedule up to 12 hours prior to departure.

Airline	Date	SDT	Flight No	Destination	ETD	Status
UNITED AIRLINES	7-Jul	20:30	UA9570	SAN FRANCISCO	22:30	DELAYED
Lufthansa	7-Jul	20:30	LH9759	BRISBANE / BANGKOK	20:30	CHECK-IN
Thai	7-Jul	20:30	TG984	BRISBANE / BANGKOK	20:30	PROCESSING
KOREAN AIR	7-Jul	20:50	KE824	INCHEON	20:50	GO TO GATE

Schedule changes/flight delays

Should the passenger's flight be delayed, T.I.S. will notify the passenger as soon as this information becomes available and provides the passenger with updated ETD (Expected Time of Departure) details. This allows the passenger to re-schedule transport arrangements, family and friends.



Check-in reminder and counter number

T.I.S. will notify the passenger when the check-in process has begun and the check-in counter number they are required to go to.

When to go to the gate lounge

T.I.S. will then advise the passenger when they are required to proceed through passport and security control and go to the gate lounge.

When the plane is boarding

T.I.S. will indicate when the plane is boarding, and for added safety and security, will remind the passenger to turn off their cell phone prior to departure.

Passenger response

T.I.S. will allow the passenger to respond to their message notifications at any time. Should the passenger wish to cancel their flight they can do so by simply returning a SMS Pager/Email message notifying the airport system directly. This will allow the airport to process seat re-allocation and stand-bys in a more timely and efficient manner.

Passenger location

In the event where a passenger has not checked-in, or has checked-in but has not boarded a flight due for departure, the airport can send a message to the passenger directly requesting that they immediately respond and/or proceed to the departure lounge.

Arrivals

Once the passenger has arrived at their destination, T.I.S. will send a message to the passenger's phone informing them when their baggage is available to be collected from the appropriate baggage claim carousel.

Multi-Languages

T.I.S. is able to transmit in multiple languages and is not limited to English character sets.

This service is not restricted to passengers only!

Anyone can use the service to receive notifications of flight arrivals and know precisely when a particular flight has landed and when its passengers have commenced processing through customs. And of course, flight delay notifications to corporate collection services, friends, family and loved ones at point of destination can be very convenient and a great time and money saver.



Multi Destinations

T.I.S. works in any participating airport throughout the world. If a passenger is travelling via multiple airports the same service is offered for transit and short stay visits.

Integration

T.I.S. requires an interface with the airport departures and arrivals board software.

T.I.S. can act as a user pays solution where passengers opt to pay for the T.I.S. service by having the cost charged directly to their phone account.

Alternatively the cost can be charged at point of ticket purchase. T.I.S. can offer a totally automated process sending information to all nominated passengers by utilising the passenger database, T.I.S.

Why use the T.I.S system

- ✈ Easy access to flight information
- ✈ Delay notification
- ✈ Arrival information
- ✈ Two-way communication
- ✈ Seat cancellation
- ✈ Simple instructions
- ✈ Multi-languages
- ✈ Added security
- ✈ Added revenue

TIS is a quick and easy systems automation interface utilising all formats of communication to passengers and family.

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